



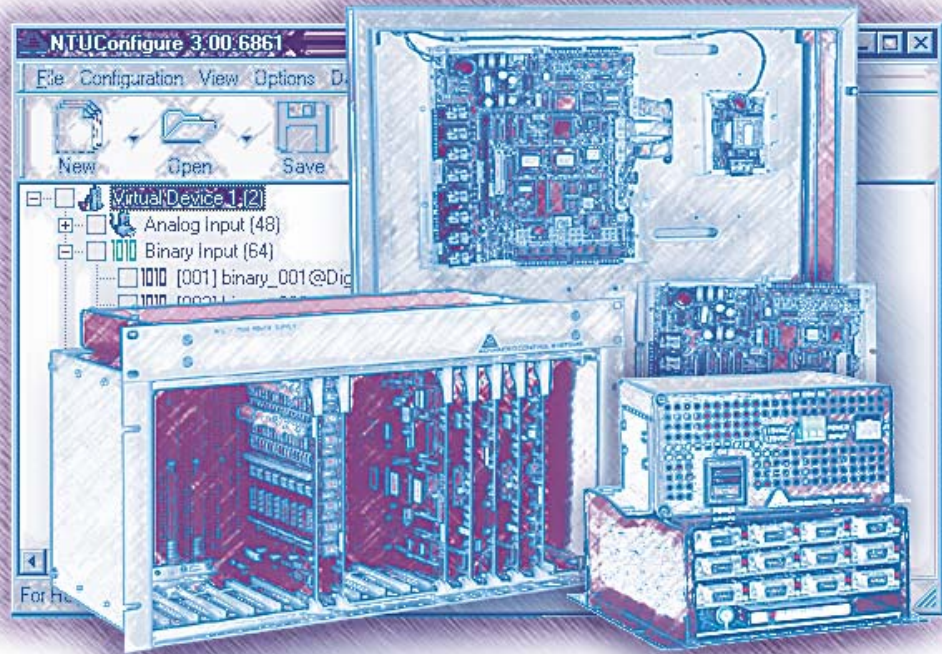
Stay current with the latest advances in NTU™ configuration, and take full advantage of continuous improvements in substation technology, with our comprehensive NTU Software Support Agreement—a convenient and economical way to expedite delivery of software and firmware upgrades.

This program is unprecedented in the industry. While other companies provide assistance to their RTU owners, no one matches the depth and breadth of the support we offer for our NTUs. It includes software and firmware upgrades (including IED profiles and Advanced Control Systems protocol libraries) and HelpDesk support. You can choose the level of coverage you need, and you're entitled to a substantial discount if you have a PRISM™ Master Support Agreement.

Comprehensive software and firmware coverage for network terminal units

Automatic software and firmware upgrades

Complete access to IED profiles and protocol libraries



Software coverage

- No-charge, proactive, web-licensed upgrades (including automatic notification of availability) for NTU Explorer, NTU Configure™ and NTU Monitor™
- Complete access to our extensive protocol and IED profile libraries
- Custom devices for creating your own profiles

Firmware coverage

Automatic firmware upgrades for:

- NTU-7510
- NTU-7510A
- NTU-7530
- NTU-7550
- NTU-7560
- NTU-7560A
- NTU-7575

Pricing

Software

With PRISM Master Support Agreement	\$1495
Without PRISM Master Support Agreement	\$2495

Firmware

Proactive notification; all upgrades and features	\$100 per NTU
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All pricing is for a one-year agreement. For more information, contact the HelpDesk at 800-241-7317.

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