

Save time and money by letting us handle your system administration

Expert planning, tuning and diagnostics, with accurate reporting and recommendations

Your PRISM™ database, along with the displays that use it, are the engine that propels your PRISM user interface. But keeping them up-to-date and operating efficiently can be a perplexing task—one which you may not have time to master. Moreover, upgrades and advanced operating features help only if you have time to implement them and the knowledge to employ them to their fullest capacity.

Advanced Control Systems offers a reliable, economical way to maintain your database and displays, and keep them operating efficiently—we can become your virtual database and display administrator. Since no one understands PRISM better and, next to you, no one understands your system better, we are in a prime position to create an administrative program that will make the most of your

## Database and Display Services

Schedule sessions at your convenience: weekly, monthly, or daily, as needed

Virtual Private Network ensures security and efficiency; optional two-factor authentication available for maximum protection

resources, including your equipment and personnel. Because we designed, assembled and installed your system, we can create a program that is tailored specifically for you.

Database and display services include:

- Creating new displays and updating or modifying existing displays to improve usability and keep pace with your evolving system
- Updating all database categories to maintain efficient processing and data retrieval
- Tuning alarm functions to suit your operation and the way your dispatchers work

- Streamlining security and user access by implementing Area of Assignment functionality
- Maintaining database structures to optimal standards, ensuring that new features can be implemented to maximum advantage

We can schedule sessions weekly, monthly or daily, depending on your requirements (sessions can be added as needed to meet changing needs). We scrupulously log all additions, modifications and other services, and provide you with a report of our activities. An important component of this session report is a section that makes recommendations for further action.



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Security is as important as performance. That is why we handle your database administration through a Virtual Private Network, making our database and display services a safe, efficient and economic choice. Additional security is available with optional smart card/two-factor authentication.

Pricing for this service is determined by the size of your system and the time required to perform the needed services. We will provide an initial estimate, but you will be charged only for the actual time expended. If your requirements change, we can modify your program. Or, we can combine it with others, like System Administration Services, for greater efficiency.

The best way to take advantage of our service programs is to start with PRISM TuneUp™, our on-site maintenance and system performance review. We will ensure that your system is in peak condition, has all the latest patches and upgrades, is protected with a disaster recovery plan, and is ready for the enhancements and improvements that come with Database and Display Services.

For more information, contact your Advanced Control Systems representative.

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